

Ministry for Primary Industries
Manatū Ahu Matua



The **Objective RegWorks** solution also supports MPI's long-term strategic planning, **making better use of the intelligence data** that has been collected.



ORGANISATION

New Zealand Ministry
for Primary Industries

INDUSTRY

Primary Industries

SOLUTION

Objective REGWORKS

BENEFITS AT A GLANCE

One integrated solution

The ability to work from a single source of truth with better access to data like inspection records and intelligence on suspicious activities

Work more efficiently

Elimination of duplication of data entry and manual cross-checking

Save time

Reduce administrative tasks, freeing up time to focus on core business activities

Achieve best safety outcomes

Better understand the risks in field officers' area of responsibility so they can act accordingly

Developing intelligent enforcement with a unified repository for all fisheries-related compliance data

The New Zealand Ministry for Primary Industries (MPI) acts as a single gateway to New Zealand's Government for the primary industries sector, and also for overseas regulators of primary products. As a result of the merger in 2012, MPI became the owner of a significant number of legacy fisheries systems that were fragmented and required users to switch systems on a regular basis, to complete day-to-day tasks. The lack of integration between the older systems meant data had to be collected and re-entered several times. MPI used Objective RegWorks (formerly by itree) to deliver a solution that would lead to data collected into a single source of truth.

The New Zealand Ministry for Primary Industries (MPI) acts as a single gateway to New Zealand's Government for the primary industries sector, and also for overseas regulators of primary products. The ministry is charged with maximising export opportunities for primary industries, improving sector productivity, increasing sustainable resource use and protecting New Zealand from biological risk.

MPI was formed in April 2012 after a merger of the Ministry of Agriculture and Forestry (MAF), the Ministry of Fisheries (MFish) and the New Zealand Food Safety Authority (NZFSA). MPI is a significant operational agency with personnel working at sea, at the border, in forests, on farms, in laboratories, along the coastlines, in processing facilities and offshore.

As of 2012, the industries managed within the MPI portfolio represent \$32 billion of New Zealand's GDP, with strategic plans in place to see this double by 2030.

KEY BENEFITS



2,400
inspections recorded
across New Zealand in its
first month of operation



240
fisheries officers adopted
Objective RegWorks as a
core business system

ABOUT OBJECTIVE CORPORATION

Objective Corporation (ASX:OCL) creates information and process governance solutions that are effortless to use and enable organisations to confidently advance their own digital transformation.

Designed for regulated industries, these solutions turn the imperative of compliance, accountability and governance into an opportunity to streamline business processes and deliver the innovative services that customers expect.

With a heritage in Enterprise Content Management (ECM), Objective's expanded solutions extend governance across the spectrum of the modern workplace; underpinning information, processes and collaborative work-spaces.

Through a brilliant user experience, people access the information they need to progress processes from wherever they choose to work.

OBJECTIVE CORPORATION LIMITED

Europe: +44 118 207 2300

Asia Pacific: +61 2 9955 2288

www.objective.com

A LACK OF INTEGRATION AND INCREASE IN MANUAL PROCESSES

As a result of the merger in 2012, MPI became the owner of a significant number of legacy fisheries systems that were fragmented and required users to switch systems on a regular basis, to complete day-to-day tasks.

The lack of integration between the older systems meant data had to be collected and re-entered several times. It was also difficult to cross-check and analyse data stored in different systems, resulting in manual processing that increased the risk of duplication and human error.

MPI required an off-the-shelf solution that provided staff with a single access point to enter and extract information in a way that aligned with its business processes.

CONSOLIDATING DATA INTO A SINGLE SOURCE OF TRUTH

MPI implemented Objective RegWorks to deliver a fisheries solution that would lead to consolidation of the right data into a single, secure platform that would streamline enforcement processes and improve the efficiency of human and financial resources.

The solution, named internally as Field Operations Consolidated User System (FOCUS), is designed to deliver enterprise case management and intelligence capabilities that would be integrated across MPI, to unify data from all legacy systems.

Objective RegWorks delivered a solution that encompassed a range of business workflows and associated data, from the recording of a public poacher call, through to investigation and prosecution. Monitoring functions for the health and safety of fisheries officers, who operate in high-risk environments and remote locations, were also configured.

Data migration was a significant component of the project to enable improved intelligence-gathering, analysis and decision-making capabilities. In collaboration with MPI, our team migrated more than 10 years' worth of records from multiple systems.

A UNIFIED REPOSITORY FOR ALL FISHERIES-RELATED COMPLIANCE DATA

Objective RegWorks has become a single unified repository for all fisheries-related compliance data, including field-based activities, inspections, incidents, permit approvals and enforcement actions such as infringements and prosecution. The system is a one-stop shop for recording, extracting and analysing data required to safeguard fisheries in New Zealand. Objective RegWorks was adopted as a core business system by 240 fisheries officers and in its first month of operation, recorded over 2,400 inspections across New Zealand.

Leveraging Objective RegWorks, MPI has a solution that provides the following benefits:

- the ability to work from one integrated solution
- better access to key data like inspection records and intelligence on suspicious activities
- elimination of duplication of data entry and manual cross-checking
- reduced administrative tasks, which frees up time to concentrate on core business activities
- a better understanding of the risks in field officers' area of responsibility, so they can act accordingly.

In addition to managing day-to-day compliance tasks from the one system, the solution also supports MPI's long-term strategic planning, making better use of the intelligence data that has been collected.